



City of Santa Clara

The Center of What's Possible

COVID-19 Update (July 8, 2020, 1:15 p.m.)

Source:

City of Santa Clara Communications/Emergency Operations Center

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This is a summary of the City of Santa Clara's latest response efforts along with impacts to local events and City programs/services due to the coronavirus (COVID-19) public health emergency.

Current Developments

- At the Tuesday, July 7 meeting, the City Council approved a new program that will provide water and sewer rate assistance to residential customers who are impacted by the COVID-19 pandemic.
 - The program will launch in early August 2020.
 - Residents will have to qualify and apply to participate in this program.
 - If approved, customers listed on the Water & Sewer Rate Assistance Program (WSRAP) will receive a discount on water and sewer bills of 25%.
 - The 25% discount will only be applied to the first 12 hundred cubic feet (HCF) of billed water usage which is a normal household water use.
 - The discount on the sewer charge will be fixed as residential customers are charged a flat rate for sewer services.
 - For more information regarding how to qualify and apply for WSRAP, call 408-615-2000 or visit the [City of Santa Clara Water & Sewer Utilities webpage](#).
- A new [public health order](#) for Santa Clara County will go into effect on Monday, July 13.
 - The County of Santa Clara announced that the State of California approved its revised variance on Tuesday morning, July 7. This will

- allow the new County Public Health order released on July 2 to go into effect on July 13.
- Also, as a result, outdoor dining can continue in Santa Clara County.
 - The new risk reduction order will allow other activities to resume, including hair and nail services, gyms, and small gatherings, but only with strict social distancing protocols in place, consistent use of face coverings and significant capacity limits.
 - The new order also requires all employers to immediately report cases of COVID-19 tied to their workplaces to local public health officials.
 - The County also said the order continues to stress that we are all safest when we stay home, and that people over age 70 and those with serious underlying medical conditions should continue to leave home only for essential needs.
 - For more information, view the [County news release](#).
- The County issued a reminder that all businesses, including those currently opened, must submit updated social distancing protocols by Monday, July 13.
 - For businesses that are newly allowed to reopen under the new public health order, they must complete the new social distancing protocol prior to reopening.
 - Businesses can submit their social distancing protocol online to the County at www.covid19prepared.org.
 - The County has provided its first round of sector-specific mandatory directives related to the County's new order.
 - The directives include:
 - [Construction](#)
 - [Personal Care Services](#)
 - [Outdoor Dining](#)
 - [Food Facilities](#)
 - The County said additional directives will be released this week for the following industries and activities: recreational and athletic activities, gyms and fitness centers, hotels and motels, public transit, pools, gatherings (including social, religious, political, ceremonial, athletic, and other types of gatherings), childcare, summer camps, and children's activities; and agriculture.
 - More information is available on the County Department of Public Health's webpage about businesses and workplaces, <https://www.sccgov.org/sites/covid19/Pages/business-guidance.aspx>.

City Programs and Services

Park Restroom Reopening

- The Parks & Recreation Department is reopening City park restrooms, as of Thursday, July 9.

- The City is implementing a cleaning and sanitizing regimen.
- The public is required to follow the “health and safety first” protocols found on the posted COVID-19 park signs including social distancing, mandatory face covering, frequent handwashing, and sanitizing before and after using park facilities.
- Persons who are sick or experiencing COVID-19 symptoms are required to stay home and seek advice from their medical provider.
- View the [video](#) about how City staff is abiding by health and safety protocols for the public’s use of these park restroom facilities.

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